

# TERMS OF SERVICE

Last Updated: January 2025

## 1. Acceptance of Terms

By accessing or using Speakfloe ("the App"), you agree to be bound by these Terms of Service. If you do not agree to these terms, please do not use the App.

## 2. Description of Service

Speakfloe is an AI-powered language learning application that provides voice-based conversation practice, pronunciation feedback, grammar corrections, and personalized lessons to help users improve their language skills.

## 3. User Accounts

You must create an account to use certain features. You are responsible for maintaining the confidentiality of your account credentials and for all activities under your account. You must provide accurate information and be at least 13 years old to create an account.

## 4. Subscription and Payments

Speakfloe offers subscription plans with various pricing tiers. Subscriptions automatically renew unless cancelled at least 24 hours before the renewal date. Refunds are subject to our 7-day money-back guarantee for first-time subscribers.

## 5. User Conduct

You agree not to: (a) use the App for unlawful purposes; (b) attempt to gain unauthorized access to the App; (c) interfere with the proper functioning of the App; (d) upload harmful content; (e) impersonate others; (f) use the App to harass or harm others.

## 6. Intellectual Property

All content, features, and functionality of the App are owned by Speakfloe and are protected by international copyright, trademark, and other intellectual property laws. You may not copy, modify, distribute, or create derivative works without our express written permission.

## 7. AI-Generated Content

The App uses artificial intelligence to provide language learning assistance. AI responses are generated automatically and may not always be accurate. We do not guarantee the accuracy of AI-generated content and recommend verifying important information independently.

## 8. Disclaimer of Warranties

THE APP IS PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND. WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

## 9. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SPEAKFLOE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING FROM YOUR USE OF THE APP.

## 10. Termination

We may terminate or suspend your account at any time for violations of these terms. You may terminate your account at any time by contacting support or through account settings.

## 11. Changes to Terms

We reserve the right to modify these terms at any time. We will notify users of material changes.