

PRIVACY POLICY

Last Updated: January 2025

1. Introduction

Speakfloe ("we", "our", or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our language learning application.

2. Information We Collect

Account Information: Name, email address, and authentication credentials.

Voice Data: Audio recordings of your conversations for providing feedback and improving pronunciation analysis. Voice data is processed and not permanently stored unless you opt in.

Usage Data: App interactions, learning progress, session duration, and feature usage.

Device Information: Device type, operating system, and unique device identifiers.

Payment Information: Processed securely through third-party payment providers.

3. How We Use Your Information

We use your information to: provide and improve our services; personalize your learning experience; process transactions; send important notifications; analyze usage patterns to improve the App; provide customer support; and comply with legal obligations.

4. Voice Data and AI Processing

Your voice conversations are processed by AI to provide real-time feedback. We do not sell your voice data to third parties. Voice recordings may be used to improve our AI models in anonymized form unless you opt out in settings.

5. Data Sharing

We may share your information with: service providers who assist in operating our App; analytics partners to understand usage; legal authorities when required by law; and business partners in connection with a merger or acquisition. We do not sell personal information.

6. Data Security

We implement industry-standard security measures including encryption, secure servers, and access controls. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

7. Data Retention

We retain your personal information for as long as your account is active or as needed to provide services. You may request deletion of your data at any time through account settings or by contacting support.

8. Your Rights

Depending on your location, you may have the right to: access your personal data; correct inaccurate data; delete your data; export your data; opt out of certain processing; and withdraw consent. Contact us to exercise these rights.

9. Children's Privacy

Our App is not intended for children under 13. We do not knowingly collect information from children under 13. If you believe we have collected such information, please contact us immediately for deletion.

10. International Data Transfers

Your information may be transferred to and processed in countries other than your own.